



Park Rules

for

Wareham Forest Tourist Park

North Trigon, Wareham, Dorset, BH20 7NZ

Introduction

These park rules are in place for the good management of Wareham Forest Tourist Park and the enjoyment and benefit of all who use it. These rules form part of the Booking or Licence Agreement that is the contract between us for your occupation of a pitch on the park or the storage of your caravan. They should be read alongside your Booking or Licence Agreement.

The park rules do not affect anything to which you are entitled under the terms of your Licence Agreement. They may be updated and amended from time to time to support the good management and safety of the park operations, particularly in these uncertain times. Please also see our current Coronavirus and Arrivals information on our website which may supersede parts of these rules.

The expression 'you'/'your' means the caravan owner and/or occupier. The expression 'we'/'us'/'our' refers to the park owner and/or manager.

Please make sure that anyone using the caravan is aware of the park rules.

The rules set out below are the park rules referred to in your Booking or Licence Agreement. You are reminded that breach of these rules is a breach of your Booking or Licence Agreement and could result in termination of the Booking or Licence Agreement.

Safety

- You should use the park safely and not cause danger to others.
- You should obey all health and safety notices displayed on the park and act on the reasonable instructions of park staff in matters of health and safety.
- All occupants of the caravan and visitors (including day visitors) to the park, must register themselves and their vehicles at reception upon arrival for administrative, safety and security reasons.
- Our location in the forest has many natural hazards including water hazards, trees, tree roots, rabbit holes, etc. Great care is to be taken at all times. At night, due to our low lighting policy, torches must be used when moving around the park.

Children

- You are solely responsible for the welfare, safety and behaviour of your children on the park at all times. They are not to be left unattended on the park.
- Children should never be allowed to play near or in the streams/rivers, as there are areas of deep water.

Fire Precautions

- You must ensure that all occupants of your caravan are familiar with the location of the fire points and the contents of the fire notices displayed at each point.
- You must not store fuels or combustible materials other than LPG containers on the park.
- It is illegal to smoke or use e-cigarettes inside enclosed public buildings.

Security

- You are solely responsible for securing your caravan, motorhome or tent.
- You may only use alarms of the silent, monitored type and not audible alarms.

Swimming pool safety

- You must follow the procedure for use of the swimming pool and all the separate rules applicable to the pool. On signing and accepting the terms of use of the pool, a pool access code is given. The rules and procedure of use must be adhered to.

Permitted number of occupiers

- The occupancy is limited to the manufacturers designed number of berths of the caravan, not to exceed a maximum of 6 people per pitch as stipulated in your Booking and Licence Agreement.

Visitors to the Caravan

- Only people lawfully staying with your permission have permission to enter the park. Your visitors and any day visitors must check in at reception, pay any additional costs and not exceed the maximum number of 6 people per pitch, unless agreed with us in writing prior to their arrival. All visitors are at the sole discretion of the park management.
- Your day visitors must leave the park by 9pm.
- It is your responsibility to ensure that your visitors and all occupiers of your caravan adhere to the park rules.

Behaviour

- You should always respect the privacy of other caravaners and campers, show consideration to all and keep noise levels to a minimum. Please use the walkways and paths provided and do not allow any member of your family or visitors to walk between pitches or disturb other guests. Absolute quiet must be adhered to between 11.00pm and 7.00am
- You must not use hoses for any improper purpose including such as washing cars or boats.
- You must not use a drone, powered model aircraft or any other powered flying object on the park.

- You must not use any Chinese lanterns, fireworks or similar.
- No flags or windsocks are allowed to be flown during the quiet hours.
- You may not ride bicycles, scooters (or similar) so as to cause a nuisance or undue noise. They must abide by the parks speed limit of 5mph at all times

Ejection on grounds of behaviour

- You must always show courtesy and respect to other guests, the staff, and the management of the park at all times. In the event of persistent or serious misconduct by you, a member of your family, your occupiers, visitors or guests, we will follow any relevant notice procedures in your booking or in the Licence Agreement. We do not have to follow any formal procedure to eject other visitors. The management reserves the right to refuse admission to the park if it is in the best interests of the park.

Pets

- Well behaved dogs are welcome (other than any breed of dog subject to the Dangerous Dogs Act 1991). These must be prebooked and are at the management's discretion. This is because we cannot allow the safety of others to be put at risk.
- You must always keep your dog on a short lead whilst on the park and clean up if your animal defecates on the park. Please use the dog exercise area if you would like to let you dog off the lead.
- You must not exercise dogs on the recreational area.
- You must not take your dog inside the toilet blocks or shop. An outside dog wash area (with warm water) is provided by the South Toilet Block.
- Pets must always be supervised by a responsible adult at all times and not be left unattended on the park when you go out.
- Other pets, including cats and caged animals must be registered prior to arrival and are at the discretion of the park management.

Your Booking or Licence Agreement contains undertakings not to cause any nuisance, undue noise or disturbance. These extend to the behaviour of pets.

Nothing in these Park Rules prevents you or any member of your party from bringing an assistance dog to the park, or from using the dog exactly as at home, if this is required to support a disability and Assistance Dogs UK or any successor body has issued an Identification Book or other appropriate evidence.

Condition of the Caravan

- Caravans and motorhomes must be of a proprietary nature, in a good and clean condition and have been serviced regularly. We reserve the right to refuse any booking in the interests of the safety and good management of the park.

Touring Pitch

- All motorhome, caravan, awning, accessory equipment and vehicles must remain within the area of the agreed pitch and in a tidy state to allow for mowing and maintenance. Please store all accessory equipment inside your awning when not occupied and do not store items under the caravan or motorhome.
- We do not permit the erection of large windbreaks for safety reasons.

Tent Pitch

- To maintain the quality of the park and comply with fire regulations, we have a few approved pitches that can cater for slightly larger tent units, which must be pre-booked. An additional charge will be made for tents that occupy a single ground space larger than 7m(L) x 5m(W). The maximum ground space a unit may occupy is 8m(L) x 6m(W) on the approved Standard Pitches and 8m(L) x 7m(W) on Woodland Pitches. The maximum size of a gazebo or event shelter is 4m x 4m on woodland pitches and these are charged for separately at the nightly rate. On Standard Pitches we will only accept a gazebo/ event shelter (max 2.5m x 2.5m) or pup tent (max 2.5m x 2.5m) as an alternative to an awning for caravans and motorhomes on the same pitch as the main unit.

Seasonal and Semi-Seasonal Pitches

- The Seasonal Pitch fee includes one caravan (maximum 8.2mtrs long by 2.3mtrs wide) with one standard width awning (2.5mtrs) placed on one side of the caravan (near side) (with fore & aft awning “annexes” if required as approved by the management in writing) (maximum total width 4.8mtrs) and one vehicle. Approval in writing for the use of a larger caravan and/or a wider awning is subject to Management discretion as to pitch suitability and an additional charge of £200 per season if total width exceeds 4.8mtrs. It includes the availability of electric hook-up facilities, for use when the caravan is occupied
- It does not include second awnings placed on the opposite side of the caravan, nor does it include windbreaks, neither of which are allowed for safety reasons. Grass areas are not “owned” by a particular pitch.
- The pitch fee does not include any occupants. All occupants and extras are paid for at the appropriate daily rate at the time of the stay as set out on the park’s current touring rate sheet, depending on the number of occupants (pets, extra vehicles parked in late arrivals, etc), the length of stay, and the time of year. The number of occupants (maximum 6 people) and extras allowed are at the Management’s reasonable discretion.

Caravan Storage

- It is your responsibility to drain down and prepare the caravan for the winter season.
- All alarms are to be disabled including the removal of batteries from smoke and CO2 detectors
- During the winter season we recommend that the curtains of your caravan are drawn back and all items of value removed.
- Wheel locks will not be fitted.

Utilities Installations

- You must switch off all gas and disconnect all electricity and water connections when the caravan is not occupied overnight.
- If you experience any problem with the park's electrical or water system, you should contact us. You must not attempt to work on any part of the park's electrical or water system yourself; this includes any installations on the pitch.

Electric Hook-up

- The electrical hook-up point is for the sensible use of proprietary caravan electrical equipment only. This does not include electric hook up splitting devices, charging electric cars, electric awning heaters and high wattage electrical equipment such as, but not limited to, a household kettle.
- All equipment must be protected by your own consumer unit and use the correct 16amp plug to connect to our hook-up points.

Facilities

- The usual opening and closing dates of our facilities are provided on our website. However, the dates and times of opening may be subject to change depending on seasonal fluctuations or unforeseen circumstances. We will do our best to advise you at the time of booking of any changes at that stage, otherwise please always check prior to booking if this is important to your stay.
- The availability of our facilities is also subject to our Terms and Conditions.

WiFi

- To enable us to provide better coverage and reduce possible interference with the Parks WiFi system available for use by all our guests, please ensure that you disable all devices that may interfere on WiFi frequencies when on the park. These include but are not limited to reversing cameras, alarm sensors, WiFi boosters, mobile hotspots, hubs, etc that transmit on WiFi frequencies. While these devices may improve your situation, they can cause great inconvenience for other park users. Please discuss with the park management if you are in doubt.

Drainage System

- You must not introduce any foreign items into the drainage system including but not limited to cleaning cloths, babies' nappies, sanitary towels, condoms, cooking fat, engine oil, grease or paint.

Trees and Shrubs

- You must not cut any trees or hedges at the park. If you find any tree or hedge a nuisance or unsatisfactory you should take the matter up with us; do not deal with it yourself.
- You must not string hammocks, washing lines or anything else between trees as these damage the tree and may be a danger to others.
- You must not dig any holes or plant any tree or shrub.

Washing

- You may only use washing lines of the rotary type or the windowsill type and must remove them and store them out of sight immediately after use. You must not string washing lines between trees and hedges.

Refuse

- You must not deposit refuse outside your caravan. You should use the refuse bins provided.
- Recycling points are available on the park and you should use these facilities where appropriate.
- Please dispose of large items such as spent awnings, carpets, bikes, electrical goods, etc. at the local refuse tip in Wareham.

Recreation

- You may only play ball and other games in the areas set aside for recreation. Please do not play ball games of any sort around or on your pitch. The play area closes at dusk.
- You may not use drones, powered model aircraft or any other powered flying objects on the park.

Barbeques

- Barbeques must be extinguished by 10.30pm. Gas or charcoal only to be burned and disposable barbeques must be raised off the grass. No open fires are allowed and no burning of any wood, pine needles, cones from the forest or “Plastic Logs”. No wood burners or ovens allowed.
- You must not dig any holes or firepits on the park.

Mail

- You may only use the park address for postal deliveries at the discretion of the park owner. Please inform reception of any postal deliveries due. The park will not take responsibility of lost or damaged items.

Vehicles

- You must hold a full current driving licence and drive all vehicles on the park carefully, within the displayed speed limit and comply with the Road Traffic Act 1991. You are not permitted to give anyone driving lessons on the park.
- Driving on the park is restricted to the park roads and direct access across the grass to your pitch. We do ask that driving is restricted to accessing the pitch and, save to the extent that you may need to do so because of a disability, for everyone’s enjoyment, you limit driving your car around the park for other purposes.
- You must insure all vehicles you use on the park as for use on the public road including all accessories and items towed by vehicles (such as towed boats and jet skis).
- Boats and trailers must be stored in the storage field and are charged in accordance with the current tariff sheet. These are only accessible during reception hours.

Vehicles (cont)

- Other than for delivering goods and services, you must not park or allow parking of commercial vehicles of any sort on the park (except in our visitor's car park), including:
 - light commercial or light goods vehicles as described in the vehicle taxation legislation
 - vehicles intended for domestic use but derived from or adapted from such a commercial vehicle.
- You must not keep disused or un-roadworthy vehicles anywhere on the park. We reserve the right to remove any vehicle which is apparently abandoned.
- You must not carry out the following works or repairs on the park:
 - major vehicle repairs such as dismantling of part(s) of the engine
 - works which involve the removal of oil or other fuels.
- Motor vehicle repairs must not be carried out at the park, but a recognised breakdown service may attend in the event of a breakdown.
- Quad bikes, trials bikes and powered scooters are not permitted on the park.
- Electric cars cannot be charged at the park.
- You must not wash cars or caravans with a hosepipe.
- Vehicles parked in visitor parking must be booked in writing in advance of your arrival and display a current parking notice.
- Access to the park is restricted by barriers. Your individual code works between 7am and 11pm only and must not be shared with other users. Save for emergencies only, you must park outside the barriers if you wish to leave the park outside these times. The code is subject to these park rules and may be disabled at any time. Your code expires at the end of your stay.
- You must only park one car on your pitch and must not park on the grass or roadsides, except when occupying a grass pitch, when you may park next to your unit.
- You must not leave your vehicle parked on the main driveway for more than 20 minutes. Please park in the visitor's car park and display a parking notice.
- Online shopping delivery vehicles are not allowed through the barriers so deliveries must be collected from the visitor car park area.