



## **Park Facilities during Coronavirus**

We are enclosing a list for your information about the various facilities on the Park in these times of Coronavirus, and will update it on a regular basis as things change. We ask that foremost in the top of everyone's mind is sensible social distancing practices for all of our safety and peace of mind.

### **Your pitch.**

We are lucky to have large pitches with at least 6 metres separation between units. We do ask that you maintain your distance from neighbouring caravans and do not walk across other people's pitches.

### **Water and Grey Water Disposal Points, Chemical Disposal points, Barriers and Rubbish areas.**

We have provided soap for hand washing or sanitiser dispensers at all the above points for your safety if you do not already have your own. We ask you to use them frequently to protect everyone.

### **Reception**

We will have normal opening hours in Reception, but we will be limiting numbers in there at any one time. We have installed screens and separation measures, and ask that just one member of the family comes in if possible. Please limit your time in Reception to reduce the chances of virus transmission. We are asking everyone to have paid electronically by card prior to arrival, and to provide contact details for everyone in your booking. We ask that you still wear face coverings.

### **Shop**

We will be opening the shop, with social distancing measures and cleaning/restocking routines in place. Please limit your numbers (ie not the whole family at any one time) and use contactless payments where possible. We ask that you still wear face coverings.

### **Toilet Block**

Although most bookings have been taken on the basis that everyone has their own facilities and we ask you to use them where possible, we have Toilet Block facilities open in a measured way with some limitations on facilities available. If you do use them, please respect others space and practice good social distancing. We have increased our cleaning regime, but ask you to also wipe down areas before you touch or use them and report any concerns to reception or a member of the team.

### **Park walks and open areas, Dog Walking field**

These are all available for everyone's enjoyment. Again please respect social distancing, allowing people plenty of space to pass where possible. Please do not congregate in large groups and use your own sanitation wipes before you sit down at any picnic tables.

### **Pool and Play area**

The pool is open as usual for the summer with some restrictions to maintain a safe environment for all to enjoy.

### **Barbeques**

Please see information overleaf.

### **Wifi Codes**

Extra complimentary codes are available from Reception.

**Thank you for your support from all the team**



## BARBEQUES

Barbecues are allowed, however, they must be off the ground and only gas or charcoal to be burnt. We discourage disposable BBQ's due to the recent forest fires.

- **Barbecues are for outdoors only. Please do not take them into your tent/awning. Carbon monoxide can be lethal in a confined space.**
- **Please do not burn any wood, pine needles, fir cones or “plastic logs”**
- **NO OPEN FIRES**
- **All barbecues must be extinguished by 10.30pm**

We ask this for your safety, the safety of other campers and for the conservation of the forest.

*Duty wardens are available around the park at night to maintain the quiet hours and the fire safety regulations*

**Tony, Sarah and all the team.**

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